Booking & Cancellation Policy

We are committed to providing high-quality, personalized care to each of our clients. To ensure a smooth and positive experience, please review our booking and cancellation policy below.

Booking

Appointments can be scheduled online, by phone, or in person.

A deposit or full payment may be required at the time of booking, depending on the service.

Please arrive on time to ensure you receive the full benefit of your session.

Cancellations & Rescheduling

We understand that life happens! If you need to cancel or reschedule your appointment, we kindly ask for at least 24 hours’ notice.

Cancellations made less than 24 hours before the appointment may be subject to a cancellation fee.

No-shows or same-day cancellations may be charged up to 100% of the service fee, as this time is reserved specifically for you.

If you need to reschedule, we will do our best to accommodate your request based on availability.

Late Arrivals

If you arrive late, we will do our best to accommodate your full session; however, appointments will end at the scheduled time to respect the next client’s booking.

If you are more than 15 minutes late, your appointment may need to be rescheduled, and a fee may apply.

We appreciate your understanding and cooperation. Our goal is to create a seamless, relaxing experience while respecting the time and dedication of our practitioners and clients alike.

Thank you for your support—we look forward to serving you!